









GBG | IDscan

Financial Services

Make your customer experience the best around

Authenticate customer ID documents in seconds, both online and in-branch. Speed up your onboarding process to reduce queues in your branches, increase customer acquisition online and to provide a superior customer experience. Protect your organisation against fraud, ensuring that you remain KYC and AML compliant.

What GBG IDscan can do for you:

-  **Faster in-branch decisions** - Authenticate ID documents in under 5 seconds. Get customers onboard quicker, reducing queues.  Automated document authentication
-  **Reduce online drop offs** - Speed up your online customer journey with quicker application decisions using our mobile and web technology.  Advanced face-matching technologies
-  **Prevent fraud** - In a 6 month period, we saved the UK Retail Banking industry over £12 million in confirmed fraud prevention.  Real-time human support
-  **Increase efficiencies** - Lower costs by reducing manual document processing, and eliminate keying errors with automated data entry.  Full audit trail & single customer view

Capture customer details quicker, reduce drop-offs and streamline application processes by automatically extracting details from identity and proof of address documents in seconds. Our unique technology detects and tracks the latest trends in document fraud innovations, so you can stay one step ahead of fraudsters.



Find out more and request a demo:
idscan.com/sectors/financial-services